

#### Resources Department Town Hall, Upper Street, London, N1 2UD

#### AGENDA FOR THE POLICY AND PERFORMANCE SCRUTINY COMMITTEE

Members of the Policy and Performance Scrutiny Committee are summoned to the meeting which will be held in Council Chamber, Town Hall, Upper Street, N1 2UD on **8 June 2023 at 7.30 pm.** 

Enquiries to : Jonathan Moore Tel : 0207 527 3308

E-mail : democracy@islington.gov.uk

Despatched : 31 May 2023

#### **Membership**

#### **Councillors:**

Councillor Flora Williamson (Chair)
Councillor Paul Convery (Vice-Chair)
Councillor Jilani Chowdhury
Councillor Jason Jackson
Councillor Tricia Clarke
Councillor Sheila Chapman

Councillor Hannah McHugh
Councillor Bashir Ibrahim
Councillor Saiqa Pandor
Councillor Angelo Weekes
Councillor Heather Staff
Councillor Benali Hamdache

#### **Substitutes:**

Councillor Nick Wayne Councillor Troy Gallagher
Councillor Dave Poyser Councillor Caroline Russell
Councillor Praful Nargund

#### **Quorum is 4 Councillors**

Δ	Formal Matters	Page
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- 1. Apologies for Absence
- 2. Declaration of Substitute Members
- 3. Declarations of Interest

If you have a **Disclosable Pecuniary Interest\*** in an item of business:

- if it is not yet on the council's register, you must declare both the existence and details of it at the start of the meeting or when it becomes apparent;
- you may choose to declare a Disclosable Pecuniary Interest that is already in the register in the interests of openness and transparency.

In both the above cases, you **must** leave the room without participating in discussion of the item.

If you have a **personal** interest in an item of business **and** you intend to speak or vote on the item you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent but you **may** participate in the discussion and vote on the item.

- \*(a) Employment, etc Any employment, office, trade, profession or vocation carried on for profit or gain.
- **(b) Sponsorship** Any payment or other financial benefit in respect of your expenses in carrying out duties as a member, or of your election; including from a trade union.
- (c) Contracts Any current contract for goods, services or works, between you or your partner (or a body in which one of you has a beneficial interest) and the council.
- (d) Land Any beneficial interest in land which is within the council's area.
- **(e) Licences-** Any licence to occupy land in the council's area for a month or longer.
- **(f) Corporate tenancies -** Any tenancy between the council and a body in which you or your partner have a beneficial interest.
- **(g) Securities -** Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

This applies to all members present at the meeting.

4. Minutes of the previous meeting

1 - 4

5. Chair's Report

#### 6. Public Questions

For members of the public to ask questions relating to any subject on the meeting agenda under Procedure Rule 70.5. Alternatively, the Chair may opt to accept questions from the public during the discussion on each agenda item.

#### B. External Attendees (if any)

1. Update from the Metropolitan Police	VERBAL
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#### C. Items for Call-In (if any)

D.	Discussion Items	Page
1.	Draft Workforce Strategy 2023-26	5 - 12
2.	Membership and Terms of Reference 2023-24	13 - 18
3.	Selection of Scrutiny Topic 2023-24	19 - 20
4.	Proposed Work Plan 2023-24	21 - 22
5.	Monitoring Report	23 - 44

- Council Forward Plan
- Scrutiny Review Tracker
- Outstanding Responses from Previous Meetings
- Verbal Updates from Committee Chairs

#### E. Urgent Non-Exempt Matters

Any non-exempt items which the chair agrees should be considered urgently by reason of special circumstances. The reason for urgency will be agreed by the Chair and recorded in the minutes.

#### F. Exclusion of Public and Press

To consider whether, in view of the nature of the business in the remaining items on the agenda any of them are likely to involve the disclosure of exempt or confidential information within the terms of the access to information procedure rules in the constitution and if so, whether to exclude the press and public during discussion thereof.

#### G. Exempt Items (if any)

The public may be excluded from meetings whenever it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that exempt information would be disclosed.

The next meeting of the Policy and Performance Scrutiny Committee will be on 24 July 2023

Please note all committee agendas, reports and minutes are available on the council's website: <a href="www.democracy.islington.gov.uk">www.democracy.islington.gov.uk</a>

#### **WEBCASTING NOTICE**

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# Agenda Item A4

#### London Borough of Islington

#### Policy and Performance Scrutiny Committee - 4 May 2023

Non-confidential minutes of the meeting of the Policy and Performance Scrutiny Committee held at Council Chamber, Town Hall, Upper Street, N1 2UD on 4 May 2023 at 7.30 pm.

Present: Councillors: Kay (Chair), Ozdemir (Vice-Chair), Jackson,

> Clarke, Chapman, Heather, Staff, McHugh, Pandor, Weekes, Ibrahim and Russell

Also

Councillors:

Williamson and Convery

Present:

#### Councillor Jenny Kay in the Chair

#### 94 APOLOGIES FOR ABSENCE (Item A1)

Apologies were received from Councillors Nargund, Chapman and Chowdhury.

#### 95 **DECLARATION OF SUBSTITUTE MEMBERS (Item A2)**

None.

#### 96 **DECLARATIONS OF INTEREST (Item A3)**

None.

#### 97 MINUTES OF THE PREVIOUS MEETING (Item A4)

#### **RESOLVED:**

That the minutes of the previous meeting be agreed as a correct record and the Chair be authorised to sign them.

#### 98 CHAIR'S REPORT (Item A5)

The Chair noted that the Borough Commander had been invited to attend to provide an update on the local response to the Baroness Casey Report and other local policing matters, however was unable to attend due to duties associated with the King's Coronation. The Chair commented that she would have liked to ask about a recent trial of live facial recognition outside of Highbury and Islington Station.

It had been requested that an update on complaints performance be submitted to the committee. This would be reported to a future meeting.

#### 99 **PUBLIC QUESTIONS (Item A6)**

None.

#### 100 EXTERNAL ATTENDEES (IF ANY) (Item A7)

None.

# 101 <u>COST OF LIVING CRISIS SCRUTINY REVIEW - DRAFT RECOMMENDATIONS</u> (Item D2)

The Chair noted that the draft recommendations had been circulated in an additional despatch of papers prior to the meeting.

#### **RESOLVED:**

That the draft recommendations of the Cost of Living Crisis scrutiny review be agreed.

#### 102 CORPORATE PERFORMANCE REPORT - Q3 2022-23 (Item D1)

Joanna Dawes, Corporate Performance Manager, introduced the report.

The following main points were noted in the discussion:

- The Committee had previously commented on the need for the Challenging Inequality programme to have more developed performance measures.
   Officers advised that priority outcomes had been identified and performance measures and action plans were being developed. A further update would be provided to a future meeting.
- A member asked for further detail on the difference between Fairer Together Hubs and Access Islington Hubs.
- A member expressed his disappointment on the lack of progress on the borough's recycling rate, particularly as this had been a priority for some time. The member suggested that the council should be bold and seek innovative ways to increase the recycling rate.
- A member noted that the number of interim and agency staff had increased.
   It was advised that further detail would be reported to a future meeting.
- A member expressed concern about critical IT systems that were coming to the end of life and would be difficult to replace. It was particularly worrying that this included the case management system for Drug and Alcohol support services. It was asked if there was a timescale to resolve this issue, and if there were cyber security concerns. In response, the Corporate Director of Resources advised that significant progress had been made over the past two years and work was underway to move applications to the cloud. This would ensure that systems remained up-to-date going forwards. The council used approximately 400 different IT applications that reflected the hundreds of services offered by the local authority. It was expected that almost all of the council's data would migrate to the cloud by the end of the financial year.
- A member queried the backlog of digital projects. In response, officers
  advised that demand for digital projects was greater than the resource
  available and clear prioritisation was needed. A detailed plan had been
  considered by the officer leadership team.
- A member noted operational issues arising from the migration of the parking permit management system and suggested that it would be helpful to consider the lessons learned from that experience.
- A member queried progress on the council's New Build housing programme.
   The Executive Member for Finance, Planning and Performance noted that the council's target of building 750 new council homes was unchanged,

#### Policy and Performance Scrutiny Committee - 4 May 2023

however rising inflation and interest rates were a risk to the programme. Members also queried voids performance, work to reduce overcrowding, and the processes for identifying new development sites. It was noted that this would be a matter for the Housing Scrutiny Committee. The Executive Member commented on the density of the borough being a particular challenge to building new homes, and the need to assess all possible development sites for the suitability of developing housing.

- A member asked about the backlog in homelessness decisions being addressed through staff overtime, and queried how much overtime was anticipated, and if further training could assist staff in making decisions faster. In response, it was advised that an update would be provided to a future meeting.
- The Committee commented on the urgency of responding to damp and mould cases and the impact that damp and mould could have on residents.
- A member commented on the shortage of social housing and suggested that this could be alleviated by helping to facilitate managed moves for residents who wanted to move outside of London.
- It was advised that an item on complaints performance would be submitted to the July meeting.

#### **RESOLVED:**

That the corporate performance report be noted.

#### **ACTIONS:**

- It was requested that an update on Challenging Inequality performance measures be detailed in a future report;
- A member asked for further detail on the difference between Fairer Together Hubs and Access Islington Hubs;
- It was advised that further detail on agency and interim staff would be reported to a future meeting;
- It was requested that an update on the homelessness application backlog to be detailed in a future report, including how much overtime was expected, and if training requirements had been considered.

# ANNUAL REPORT OF THE COUNCIL'S SCRUTINY COMMITTEES (Item D3) Jonathan Moore, Committee Services Manager, introduced the report summarising the work of the council's scrutiny committees over the past year.

The Committee reflected on the work of the review committees and the range of topics considered, including the work of the Environment and Regeneration Scrutiny Committee in considering issues relating to net zero carbon and the circular economy, and the work of the Health and Care Scrutiny Committee on adult social care and reviewing the services of local NHS organisations. A member commented that the Children's Services Scrutiny Committee had been particularly effective in ensuring that the voices of young people were reflected in its work.

#### **RESOLVED:**

#### Policy and Performance Scrutiny Committee - 4 May 2023

That the work of the council's scrutiny committees in 2022-23 be noted.

#### 104 MONITORING ITEM (Item D4)

Noted.

#### 105 VOTE OF THANKS TO THE OUTGOING CHAIR

The Committee thanked Councillor Kay for her work in chairing the Policy and Performance Scrutiny Committee over the past year.

The meeting ended at 8.30pm.

**CHAIR** 



#### Human Resources Newington Barrow Way

Report of: Corporate Director of Resources

Meeting of: Policy & Performance Scrutiny Committee

Date: 8 June 2023

Ward(s): All

# Subject: Workforce Strategy 2023-2026

# 1. Synopsis

1.1. The report sets out the background to the development of the workforce strategy and introduces the proposed strategic priorities and outcomes. It seeks input from the Committee before these are finalised.

#### 2. Recommendations

- 2.1. To note the work undertaken to date to develop a new Workforce Strategy aligned to the Islington Together 2030 Plan.
- 2.2. To provide feedback on the four proposed strategic priorities and outcomes before their finalisation.

# 3. Background

- 3.1. The council has had a workforce strategy since 2019 with the majority of actions completed. Since 2019, new priorities also emerged as a result of the Covid pandemic, the appointment of a new Chief Executive and Leader and the development of the Challenging Inequality Programme following the murder of George Floyd.
- 3.2. Although the 2019 workforce strategy initially ran to the end of 2022, it was agreed that the refreshed strategy would be aligned to the new Islington Together 2030 Plan, given the importance of shaping its content to deliver the strategic priorities for our communities. To reach our ambitious mission to create an equal Islington, the culture within the Council needs to have high performance and the drive for excellence at the centre.

- 3.3. Our workforce strategy sets out the vision for our staff and identifies the areas we need to focus on, over the next three-year period. The strategy provides the Council with the outcomes we are working towards to create a psychologically safe, inclusive, well managed workplace and to be an employer of choice. Our workforce strategy sets out the way we will support our staff and managers to perform at their best, progress their careers and truly believe that Islington is their employer of choice.
- 3.4. We have brought together our future work plans and the outcomes we are aiming to achieve for our colleagues, under four strategic priorities;
  - 1. Employee experience
  - 2. Equality, equity, diversity, and inclusion
  - 3. Organisational, team and individual development
  - 4. Wellbeing and resilience
- 3.5. We have engaged with many colleagues in the design of our workforce strategy along with aligning our outcomes with important corporate plans and initiatives.
- 3.6. Through People Planning work with each Department in the Council, we also have drawn out the local workforce needs and included those in our workforce strategy.
- 3.7. We also conducted focus groups and surveys with front line staff, staff networks and our Corporate Management Board to test our proposed strategic priorities and outcomes.
- 3.8. Members of the committee have expressed an interest in understanding the breadth of ambition for the council's workforce which aligns with the committee's remit to carry out scrutiny in respect of matters relating to the Resources Directorate. Officers would welcome feedback and comment on the draft strategic priorities and outcomes.
- 3.9. The final version of the workforce strategy will include example programmes of work and be accompanied with an annual action plan and measures.

# 4. Implications

#### 4.1. Financial Implications

4.1.1. There are no financial implications arising from this report.

#### 4.2. **Legal Implications**

4.2.1. The Workforce Strategy seeks to integrate the important principles of diversity and inclusion. This supports the Council's public sector equality duty under section 149 of the Equality Act 2010 which requires the Council to have due regard to the need Page 6

to eliminate discrimination, harassment, and victimisation, to advance equality of opportunity and to foster good relations between those who share a relevant protected characteristic and those who do not share it.

# 4.3. Environmental Implications and contribution to achieving a net zero carbon Islington by 2030

4.3.1. There are no environmental implications arising directly from this report.

#### 4.4. Equalities Impact Assessment

- 4.4.1. The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.
- 4.4.2. The Equality Act explains that having due regard for advancing equality involves;
  - Removing or minimising disadvantages suffered by people due to their protected characteristics.
  - Taking steps to meet the needs of people from protected groups where these are different from the needs of other people.
  - Encouraging people from protected groups to participate where their participation is disproportionately low.
- 4.4.3. An Equalities Impact Assessment is not required in relation to this report, because EQIA screening tool identified that the improvements set out in the workforce strategy should have a beneficial and desirable impact on people with identified protected characteristics.

# 5. Conclusion and reasons for recommendations

5.1. The workforce strategy sets out the ambitions for the council's workforce and contains a set of draft strategic priorities. Feedback from the committee will assist the officers in finalising and implementing the strategy for the benefit of our workforce and ultimately our residents.

#### **Appendices:**

Draft Workforce Strategy – Strategic Priorities and Outcomes

#### Final report clearance:

Signed by: David Hodgkinson

#### **Corporate Director of Resources**

Date: 24/5/23

Report Author: Astrid Keogh, Head of Organisational Development Email: <a href="mailto:astrid.keogh@islington.gov.uk">astrid.keogh@islington.gov.uk</a>

Financial Implications Author: Time Partington

Email: tim.partington@islington.gov.uk

Legal Implications Author: Rob Willis Email: robert.willis@islington.gov.uk

#### Our Workforce strategy 2023 - 26

We have brought together all our future work plans and the outcomes we are aiming to achieve for our colleagues, under four strategic priorities.

- 1. Employee experience
- 2. Equality, equity, diversity, and inclusion
- 3. Organisational, team and individual development
- 4. Wellbeing and resilience

#### **Employee experience**

We want to be an employer of choice. To have the highest quality employee experience for all staff, no matter where they work or where they are in their career journey with Islington Council. We aim to have the best systems, governance, and processes to enable staff to do their job to a high standard, as part of a modern, flexible, and responsive workforce. We want to make sure our colleagues feel rewarded and recognised for their outstanding contributions to our staff and residents. Employees should be engaged and involved with our organisation, with opportunities to have the voices heard and influence change.

#### **Outcomes**

- We have a modern, inclusive, and effective approach for each stage of the employee lifecycle through which staff are able to achieve their potential: (Attracting, Recruiting, Onboarding, Developing, Retaining and Separating).
- We have a modern, inclusive, and effective model for staff to find HR related information quickly and easily. Staff can access information and support, self-sufficiently.
- We can improve the futures of our care leavers and residents through employment opportunities. Having a variety of ways into work experience or employment and being a local employer of choice. Local schools and anchor institutes know the value of promoting our opportunities.
- All our staff and managers feel safe, confident, and empowered to use our HR policies to
  effect change within our organisation. Our Union colleagues champion using our policies
  to deal with issues quickly and effectively.
- Staff feel safe and respected when any change to their way of working or structure is proposed. They feel as though we have their back and will do all we can to protect their employment.

#### Equality, equity, diversity, and inclusion

We want to continue to build a diverse and inclusive culture by ensuring that there is fairness, transparency, and equity at all stages of the employee lifecycle (from before people join us to when they leave), where staff feel valued for their individual differences and are treated fairly with dignity and respect. We must build a culture of psychological safety, where staff have the confidence to be authentic and to express their thoughts, ideas, and challenges. We will collaborate with colleagues from staff forums and other staff groups to advance equality of

opportunity and foster good relationships between people who share a relevant protected characteristic and those who do not share it.

#### Outcomes

- Our staff work in an organisation where they feel safe, valued for the diversity they bring and feel that they are treated with dignity by colleagues and the Council.
- Our staff feel able to actively participate and get involved with our staff forums and with our other Challenging Inequality workstreams, no matter where they work. They feel as though they can effect change and openly collaborate with us as an employer.
- We have easily accessible data that we can analyse data for our workforce to share with Directorates and staff groups, to help make evidence-based decisions about anything that affects our employees.
- Our staff feel confident that they will be treated in an inclusive way as a result of the council wide focus on developing Equality, equity, diversity and inclusion skills and knowledge.
- We have a diverse workforce who understand the inequality and disproportionality experienced by our residents and can act to improve their outcomes

#### Organisational, team, and individual development

We want staff to have equal access to development opportunities and to have the right skills, knowledge, and experience to be able to progress their career, making sure that the council has learning and development opportunities in place to help staff reach their full potential, driving high performance and delivering excellence for our residents and staff. In the same way we must work hard to make sure the organisation, teams and the cultures that exist in our Council develop and evolve. This means our processes, policies, data, and systems must all enhance our ability to perform and lead change. Our internal talent pipeline and how we plan for developing future skills is vital for the growth of our organisation. The development of our leaders and managers is at the centre of this priority.

#### **Outcomes**

- Our staff can access the learning and development they need to succeed in their roles using a variety of mechanisms to suit their working style. They know how to develop the skills they need to progress in their career in Islington. Staff own their careers and take personal responsibility for their development
- Our staff live our values (Collaborative, Ambitious, Resourceful and Empowering) every day. They fully understand what our values are and how they impact their individual role, teams and service delivery.
- Our staff feel confident with how their performance is measured. They can have meaningful Check Ins (our performance development model) with their managers, which result in improvements in their performance.
- We have a talented, highly skilled and inclusive team of managers and leaders across the Council. Who are diverse and equipped with all the skills and knowledge they need to manage and lead our workforce with care (staff understand the skills required to do their jobs, currently and to support lateral moves and promotion).

#### Wellbeing and resilience

We want staff to feel supported at work, ensuring that our health, safety, and wellbeing responsibilities are at the core of everything we do, taking a proactive approach to providing appropriate and effective support to staff. Using our data to help guide and target our wellbeing and resilience work.

#### **Outcomes**

- Our staff feel safe at work and have options to participate in several health and wellbeing initiatives. They know that long term health conditions and disability will be made a priority for receiving relevant support.
- Our staff have a sector leading benefits package, covering both physical and mental health support, along with cost-of-living support.
- Our staff feel safe at work and have options to participate in several health and wellbeing initiatives.
- Our staff know that long term health conditions and disability will be made a priority for receiving relevant support.





Law and Governance Town Hall, Upper Street, N1 2UD

Report of: Head of Democratic Services and Governance

Meeting of: Policy and Performance Scrutiny Committee

Date: 8 June 2023

Ward(s): N/A

# Subject: Policy and Performance Scrutiny Committee – Membership, Terms of Reference and Dates of Meetings

# 1. Synopsis

1.1. The Committee is asked to note the Committee's terms of reference and other arrangements.

# 2. Recommendations

2.1. To note dates of meetings of the Policy and Performance Scrutiny Committee for the municipal year 2023/24.

# 3. Background

3.1. The Policy and Performance Scrutiny Committee is one of the Council's five scrutiny committees. Scrutiny Committees carry out reviews of the council's policies, performance and practice and also consider how external organisations conduct their business to support local, accountable and transparent decision-making and to shape future policy and practice.

- 3.2. The terms of reference of the Policy and Performance Scrutiny Committee are set out at Appendix A.
- 3.3. The Committee membership for 2023-24 is set out below

Councillor Flora Williamson (Chair)	Councillor Hannah McHugh
Councillor Paul Convery (Vice Chair)	Councillor Bashir Ibrahim
Councillor Jilani Chowdhury	Councillor Saiqa Pandor
Councillor Jason Jackson	Councillor Heather Staff
Councillor Tricia Clarke	Councillor Angelo Weekes
Councillor Sheila Chapman	Councillor Benali Hamdache

#### Substitutes:

Councillor Nick Wayne Councillor Troy Gallagher
Councillor Dave Poyser Councillor Praful Nargund
Councillor Caroline Russell

- 3.4. The dates of meetings for 2023-24 are:
  - o 8 June 2023
  - o 24 July 2023
  - o 21 September 2023
  - o 2 November 2023
  - o 11 December 2023
  - o 18 January 2024
  - o 22 February 2024
  - o 26 March 2024
  - o 25 April 2024

# 4. Implications

#### 4.1. Financial Implications

4.1.1. There are no direct financial implications associated with this report. The costs associated with scrutiny work are met from existing service budgets.

#### 4.2. **Legal Implications**

4.2.1. The Council appoints scrutiny committees to discharge its statutory scrutiny functions under the Local Government Act 2000.

# 4.3. Environmental Implications and contribution to achieving a net zero carbon Islington by 2030

4.3.1. There are no direct environmental implications associated with this report. Scrutiny Committees will consider and review matters relating to environmental sustainability and related issues as they arise in their work programme.

#### 4.4. Equalities Impact Assessment

- 4.4.1. The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.
- 4.4.2. An Equalities Impact Assessment is not required in relation to this report. Scrutiny Committees will consider and review equalities matters as they arise in their work programme.

# 5. Conclusion and reasons for recommendations

5.1. The Committee is asked to note its terms of reference and working arrangements.

#### **Appendices:**

Appendix A: Terms of Reference

#### **Background papers:**

- None.

#### Final report clearance:

Approved by:

#### **Head of Democratic Services and Governance**

Date: 16 May 2023

Report Author: Jonathan Moore, Committee Services Manager

Tel: 0207 572 3308

Email: <a href="mailto:democracy@islington.gov.uk">democracy@islington.gov.uk</a>

#### Appendix A - Terms of Reference

#### POLICY AND PERFORMANCE SCRUTINY COMMITTEE

(This Scrutiny Committee is the Council's statutory crime and disorder scrutiny committee)

#### Composition

Members of the Executive may not be members of the Policy and Performance Scrutiny Committee.

The membership of the committee shall include the Chairs of the Scrutiny Committees (subject to political balance rules)

No member may be involved in scrutinising a decision in which he/she has been directly involved.

Policy and Performance Scrutiny Committee shall be entitled to appoint a number of people as non-voting co-optees

#### Quorum

The quorum for the Policy and Performance Scrutiny Committee shall be four members not including co-optees.

#### **Terms of Reference**

- 1. The co-ordination of all overview and scrutiny functions on behalf of the Council.
- 2. To receive reports from the Leader on the Executive's priorities for the coming year and its performance in the previous year.
- 3. To consider matters relating to the financial position and performance of the Council other than detailed performance matters in the remit of another scrutiny committee.
- 4. To consider matters relating to the performance of the Council and its partners other than detailed performance matters falling within the remit of any other Scrutiny Committee.
- 5. To carry out the functions of an overview and scrutiny committee in respect of matters relating to the Chief Executive's Department and the Resources Directorate.
- 6. To be the Council's crime and disorder committee and to review or scrutinise matters relating to the discharge of crime and disorder functions by the Council and its partners and make reports or recommendations to the Executive or other appropriate part of the council.

- 7. To receive requests from the Executive or the Leader of the Executive for scrutiny involvement in policy development and review and key decisions before they are made and decide how to respond.
- 8. To monitor the Executive's Forward Plan.
- 9. To consider all matters which have been referred to it in accordance with the provisions contained in the call in procedure contained within Overview and Scrutiny Procedure Rules or the Budget and Policy Framework Procedure Rules set out in Part 4 of this Constitution and to decide whether such matters should be referred to Council or to the Executive for reconsideration.
- 10. To consider all matters that have been referred to it in accordance with the provisions contained in the councillor call for action procedure contained within the Overview and Scrutiny Procedure Rules.
- 11. To set at the beginning of each municipal year a work programme for itself and the four Scrutiny Committees following consultation with the Chairs of those committees.
- 12. To receive the annual report of the Voluntary and Community Sector Committee.
- 13. To set aside one or more meeting(s) each year to receive an annual report from each of the 4 Scrutiny Committees.



#### POLICY AND PERFORMANCE SCRUTINY COMMITTEE

#### **SELECTION OF SCRUTINY TOPIC 2023-24**

The Committee is invited to select its main review topic for 2023-24.

In recent years, the Committee has reviewed the following topics:

- Cost of Living Crisis
- Covid-19 Impacts on local businesses and economy and financial impacts on the council

The Committee may also request one-off reports on matters relevant to its terms of reference, the scheduling of these will be agreed following consultation with the Chair.

All scrutiny work should be supported by a clear scope, aims and objectives to guide the committee in its work.



# POLICY AND PERFORMANCE SCRUTINY COMMITTEE DRAFT WORK PLAN 2023-24

#### 8 June 2023 (agenda publication: 31 May)

- Update from the Metropolitan Police
- Draft Workforce Strategy 2023-26
- Membership and Terms of Reference 2023-24
- Selection of Scrutiny Topic 2023-24
- Proposed Work Plan 2023-24

#### 24 July 2023 (agenda publication: 14 July)

- Update on Complaints Performance
- Corporate Performance Q4 2022-23
- Budget Outturn 2022-23
- Cost of Living Crisis Scrutiny Review Final Report
- Scrutiny Review Approval of Scrutiny Initiation Document

#### 21 September 2023 (agenda publication 13 September)

- Budget Monitor Q1 2023-24
- Annual Presentation Leader of the Council (TBC)
- Scrutiny Review Evidence

#### 2 November 2023 (agenda publication 25 October)

- Voluntary and Community Sector Annual Report
- Corporate Performance Q1 2023-24
- Scrutiny Review Evidence

#### 11 December 2023 (agenda publication 1 December)

- Budget Monitor Q2 2023-24
- Scrutiny Review Evidence
- Annual Presentation Executive Member for Equalities, Culture and Inclusion (TBC)

#### 18 January 2024 (agenda publication 10 January)

- Scrutiny of Budget Proposals
- Corporate Performance Q2 2023-24
- Annual Presentation Executive Member for Finance, Planning and Performance (TBC)
- 12 Month Update Scrutiny Review of Covid-19, impact on Council Finances and local businesses

#### 22 February 2024 (agenda publication 14 February)

- Scrutiny Review - Evidence

#### 26 March 2024 (agenda publication 18 March)

- Budget Monitor Q3 2023-24
- Draft Recommendations of Scrutiny Review
- Performance Management Working Group 12 Month Report Back
- Update on Council Transformation Projects

#### 25 April 2024 (agenda publication 17 April)

- Crime and Disorder Scrutiny Metropolitan Police to attend
- Annual Presentation Executive Member for Community Safety (TBC)
- Corporate Performance Q3 2023-24
- Scrutiny Review Approval of Report
- Scrutiny in Islington Annual Report

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#### 1st meeting of 2024-25 - date TBC

- Agree work plan and selection of scrutiny topic
- 12 Month Update Scrutiny Review of Cost of Living Crisis

# Page 23

# Agenda Item D

# FORWARD PLAN OF KEY DECISIONS



# KEY DECISIONS TO BE CONSIDERED BY THE EXECUTIVE/COMMITTEES/OFFICERS FOR THE PERIOD TO THE EXECUTIVE MEETING ON 22 JUNE 2023 AND BEYOND

Contact Officer: Mary Green

Democratic Services
E-Mail: democracy@islington.gov.uk
Telephone: 020 7527 3005

Website: <a href="http://democracy.islington.gov.uk/">http://democracy.islington.gov.uk/</a>

Linzi Roberts-Egan
Chief Executive
Islington Council
Town Hall
Upper Street
London N1 2UD

Published on 2 May 2023

This document sets out key decisions to be taken by the Executive within the next 28 days, together with any key decisions by Committees of the Executive, individual Members of the Executive and officers. It also includes potential key decisions beyond that period, though this is not comprehensive and items will be confirmed in the publication of the key decisions document 28 days before a decision is taken.

It is likely that all or a part of each Executive meeting will be held in private and not open to the public. This may be because an appendix to an agenda item will be discussed which is likely to lead to the disclosure of exempt or confidential information. The items of business where this is likely to apply are indicated on the plan below.

If you wish to make representations about why those parts of the meeting should be open to the public, please contact Democratic Services at least ten clear days before the meeting.

Be background documents (if any) specified for any agenda item below, will be available on the Democracy in Islington web pages, five dear days before the meeting, at this link -<a href="http://democracy.islington.gov.uk/">http://democracy.islington.gov.uk/</a> - subject to any prohibition or restriction on their disclosure.

Alternatively, please contact Democratic Services on telephone number 020 7527 3005/3184 or via e-mail to <a href="mailto:democracy@islington.gov.uk">democracy@islington.gov.uk</a> to request the documents.

If you wish to make representations to the Executive about an agenda item, please note that you will need to contact the Democratic Services Team on the above number at least 2 days before the meeting date to make your request.

Please note that the decision dates are indicative and occasionally subject to change. Please contact the Democratic Services Team if you wish to check the decision date for a particular item.

A key decision is 1.an executive decision (other than a decision which relates to the placement of an individual, be that an adult or child) which is likely to result in expenditure or a receipt which is, or the making of savings which are, significant (i.e. in excess of £500,000 revenue or £1m capital), or to have significant effects on those living or working in an area comprising two or more Wards or, in respect of a disposal of land, where the proposed receipt (or reasonable presale estimate in the case of an auction sale) exceeds £1.5m, or in respect of the acquisition of land or property, the proposed expenditure (or reasonable estimate prior to entering into the contract) exceeds £500,000; or

	Subject/Decision	Ward (s)	Decision taker	Date(s) of decision	Background papers	If all or part of the item is exempt or confidential this will be stated below and a reason given. If all the papers are publically accessible this column will say 'Open'.	Corporate Director/Head of Service Executive Member (including e-mail address)
1.	Supported living accommodation for service users with learning disabilities - Dingley Road	All Wards	Director of Adult Social Care	4 May 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	John Everson john.everson@islington.gov.uk
<sub>vi</sub> Page 25	Procurement strategy for the renewal of heating and hot water source system at Bevin Court and Holford House	Clerkenwell	Acting Corporate Director of Homes and Neighbourhoods	9 May 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Jed Young  Jed.young@islington.gov.uk
3.	Contract award to provide a contact centre omnichannel solution	n/a	Corporate Director of Resources	5 May 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Dave Hodgkinson  David.hodgkinson@islington.gov.uk
4.	Procurement strategy and contract award for fire safety works to street properties	All Wards	Acting Corporate Director of Homes and Neighbourhoods	10 May 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Jed Young  Jed.young@islington.gov.uk

	Subject/Decision	Ward (s)	Decision taker	Date(s) of decision	Background papers	Is all or part of this item likely to refer to exempt or confidential information and therefore require exclusion of the press and public from the meeting?	Corporate Director/Head of Service Executive Member (including e-mail address)
5.	Executive response to the Children's Services Scrutiny Committee - Special Educational Needs and Disabilities Transitions	All Wards	Executive	18 May 2023	None	Open	Jon Abbey Jon.abbey@islington.gov.uk  Councillor Michelline Safi Ngongo, Executive Member for Children, Young People and Families michelline.ngongo@islington.gov.uk
<sub>க்</sub> Page 26	Under 5s childcare fee increase	All Wards	Executive	18 May 2023	None	Open	Jon Abbey Jon.abbey@islington.gov.uk  Councillor Michelline Safi Ngongo, Executive Member for Children, Young People and Families michelline.ngongo@islington.gov.uk
7.	Consultation outcome on the future of Copenhagen and Vittoria Primary Schools	All Wards	Executive	18 May 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Jon Abbey Jon.abbey@islington.gov.uk  Councillor Michelline Safi Ngongo, Executive Member for Children, Young People and Families michelline.ngongo@islington.gov.uk

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8.	Procurement of Pensions Administration Software	n/a	Corporate Director of Resources	19 May 2023	None	Open	Dave Hodgkinson  David.hodgkinson@islington.gov.uk
9.	Procurement strategy for resident carpet and flooring scheme	All Wards	Acting Corporate Director of Homes and Neighbourhoods	19 May 2023	None	Open	Jed Young  Jed.young@islington.gov.uk
age 27	Leisure Contract CPI uplift	All Wards	Corporate Director Environment and Climate Change	25 May 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Keith Townsend Keith.townsend@islington.gov.uk
11.	Procurement strategy and contract award for liquid fuels for the Council's vehicle fleet	All Wards	Corporate Director Environment and Climate Change	25 May 2023	None	Open	Keith Townsend Keith.townsend@islington.gov.uk

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12.	TfL 2022/23 - 2024/25 LIP Delivery Plan, Cycle Improvement Plan and Bus Priority Programme update	All Wards	Corporate Director Environment and Climate Change	25 May 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Keith Townsend Keith.townsend@islington.gov.uk
13. Page 28	Contract award for Patrolling Services	All Wards	Corporate Director of Homes and Neighbourhoods	30 May 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Jed Young  Jed.young@islington.gov.uk
14.	Contract award for Islington Violence Against Women and Girls services: Domestic Abuse Refuge service	All Wards	Corporate Director, Children and Young People	31 May 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Jon Abbey  Jon.abbey@islington.gov.uk

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15.	Procurement strategy for decarbonisation works at Archway Leisure Centre	All Wards	Corporate Director Environment and Climate Change	9 June 2023	None	Open	Keith Townsend Keith.townsend@islington.gov.uk
16. Pag	Spend approval for waiver to extend debt recovery services contract	All Wards	Corporate Director Community Wealth Building	9 June 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Stephen Biggs stephen.biggs@islington.gov.uk
e 129	Procurement strategy and contract award for the manufacture, supply and installation of fitments, fixtures and fittings for public buildings	All Wards	Corporate Director Community Wealth Building	16 June 2023	None	Open	Stephen Biggs stephen.biggs@islington.gov.uk

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18.	Contract award for Bunhill Energy extension to City Forum and Telfer House	Bunhill	Corporate Director Environment and Climate Change	16 June 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Keith Townsend Keith.townsend@islington.gov.uk
<sup>19.</sup> Page 3	Response of the Executive to Health and Care Scrutiny Committee - Health Inequalities and Covid-19	All Wards	Executive	22 June 2023	None	Open	Jonathan O'Sullivan Jonathan.O'Sullivan@islington.gov.uk  Councillor Nurullah Turan, Executive Member for Health and Social Care nurullah.turan@islington.gov.uk
20.	Islington Boxing Club: Grant of new lease	Hillrise	Executive	22 June 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Stephen Biggs stephen.biggs@islington.gov.uk  Councillor Diarmaid Ward, Executive Member for Finance, Planning and Performance diarmaid.ward@islington.gov.uk

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21.	Dementia Strategy	All Wards	Executive	22 June 2023	None	Open	John Everson john.everson@islington.gov.uk  Councillor Nurullah Turan, Executive Member for Health and Social Care nurullah.turan@islington.gov.uk
Page 3	Monthly Budget Monitor, including funding allocations and adjustments to the capital programme	All Wards	Executive	22 June 2023	None	Open	Dave Hodgkinson  David.hodgkinson@islington.gov.uk  Councillor Diarmaid Ward, Executive  Member for Finance, Planning and  Performance  diarmaid.ward@islington.gov.uk
23.	Finsbury Leisure Centre and residential project	Finsbury Park	Executive	22 June 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Stephen Biggs stephen.biggs@islington.gov.uk  Councillor Diarmaid Ward, Executive Member for Finance, Planning and Performance diarmaid.ward@islington.gov.uk

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	Subject/Decision	Ward (s)	Decision taker	Date(s) of decision	Background papers	Is all or part of this item likely to refer to exempt or confidential information and therefore require exclusion of the press and public from the meeting?	Corporate Director/Head of Service Executive Member (including e-mail address)
24.	Procurement strategy for fleet replacement programme	All Wards	Executive	13 July 2023	None	Open	Keith Townsend Keith.townsend@islington.gov.uk  Councillor Rowena Champion, Executive Member for Environment, Air Quality and Transport rowena.champion@islington.gov.uk
₅ Page 32	Designating the Wards of Finsbury Park, Tollington and Hillrise for selective property licensing	All Wards	Executive	13 July 2023	None	Open	Jed Young  Jed.young@islington.gov.uk  Councillor John Woolf, Executive  Member for Community Safety  John.Woolf@islington.gov.uk
26.	Procurement strategy - 'RE:FIT' procurement framework for NZC (net zero carbon) projects for public buildings	All Wards	Executive	13 July 2023	None	Open	Keith Townsend Keith.townsend@islington.gov.uk  Councillor Rowena Champion, Executive Member for Environment, Air Quality and Transport rowena.champion@islington.gov.uk

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27.	Care UK contract arrangements	All	Executive	13 July 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Stephen Biggs stephen.biggs@islington.gov.uk  Councillor Nurullah Turan, Executive Member for Health and Social Care nurullah.turan@islington.gov.uk
Page 33	Procurement strategy for film service	All Wards	Executive	13 July 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Nadeem Murtuja Nadeem.murtuja@islington.gov.uk  Councillor Roulin Khondoker, Executive Member for Equalities, Culture and Inclusion Roulin.Khondoker@islington.gov.uk
29.	Confirmation of Article 4 Directions to withdraw Permitted Development Right for Change of Use from Class E to Dwellinghouses (Class MA)	All Wards	Executive	13 July 2023	None	Open	Stephen Biggs stephen.biggs@islington.gov.uk  Councillor Diarmaid Ward, Executive Member for Finance, Planning and Performance diarmaid.ward@islington.gov.uk

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	Subject/Decision	Ward (s)	Decision taker	Date(s) of decision	Background papers	Is all or part of this item likely to refer to exempt or confidential information and therefore require exclusion of the press and public from the meeting?	Corporate Director/Head of Service Executive Member (including e-mail address)
30.	Temporary Accommodation framework	All Wards	Executive	13 July 2023	None	Open	Jed Young  Jed.young@islington.gov.uk  Councillor Una O'Halloran, Executive  Member for Homes and  Communities  una.o'halloran@islington.gov.uk
31. Page 34	Housing Allocations scheme	All Wards	Executive	13 July 2023	None	Open	Jed Young  Jed.young@islington.gov.uk  Councillor Una O'Halloran, Executive  Member for Homes and  Communities  una.o'halloran@islington.gov.uk
32.	Sobell Leisure proposals	All Wards	Executive	13 July 2023	None	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Keith Townsend Keith.townsend@islington.gov.uk  Councillor Nurullah Turan, Executive Member for Health and Social Care nurullah.turan@islington.gov.uk

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33.	Islington All Age Carers' Strategy	All Wards	Executive	7 September 2023	None	Open	John Everson john.everson@islington.gov.uk  Councillor Nurullah Turan, Executive Member for Health and Social Care nurullah.turan@islington.gov.uk
34. Page 35	Procurement of regulated placements for children looked after - North Central London sub region	All Wards	Executive	7 September 2023	None	Open	Jon Abbey Jon.abbey@islington.gov.uk  Councillor Michelline Safi Ngongo, Executive Member for Children, Young People and Families michelline.ngongo@islington.gov.uk
35.	Modifications to Saturday CPZ hours	All Wards	Executive	7 September 2023	None	Open	Keith Townsend Keith.townsend@islington.gov.uk  Councillor Rowena Champion, Executive Member for Environment, Air Quality and Transport rowena.champion@islington.gov.uk

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36.	Community Wealth Building Strategy	All Wards	Executive	7 September 2023	None	Open	Stephen Biggs stephen.biggs@islington.gov.uk  Councillor Santiago Bell-Bradford, Executive Member for Inclusive Economy and Jobs Santiago.BB@islington.gov.uk
37. Page 36	Procurement strategy for Harvist Estate and St Luke's Estate lift modernisations		Executive	7 September 2023	None	Open	Jed Young  Jed.young@islington.gov.uk  Councillor Una O'Halloran, Executive  Member for Homes and  Communities  una.o'halloran@islington.gov.uk
38.	Redesignation of the Mount Pleasant Neighbourhood Forum	Clerkenwell	Executive	7 September 2023	None	Open	Stephen Biggs stephen.biggs@islington.gov.uk  Councillor Diarmaid Ward, Executive Member for Finance, Planning and Performance diarmaid.ward@islington.gov.uk

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39.	Procurement strategy for Wellbeing Service	All Wards	Executive	19 October 2023	None	Open	John Everson john.everson@islington.gov.uk  Councillor Nurullah Turan, Executive Member for Health and Social Care nurullah.turan@islington.gov.uk
e Page 3	Procurement strategy for Council energy contracts	All Wards	Executive	19 October 2023	None	Open	Keith Townsend Keith.townsend@islington.gov.uk  Councillor Rowena Champion, Executive Member for Environment, Air Quality and Transport rowena.champion@islington.gov.uk
41.	Accommodation with Care Strategy	All Wards	Executive	11 January 2024	None	Open	John Everson john.everson@islington.gov.uk  Councillor Nurullah Turan, Executive Member for Health and Social Care nurullah.turan@islington.gov.uk

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### Membership of the Executive

Councillors: Portfolio Kaya Comer-Schwartz Leader

Santiago Bell-Bradford Executive Member for Inclusive

Economy and Jobs

Rowena Champion Executive Member for Environment, Air Quality &

Transport

Roulin Khondoker Executive Member for Equalities.

Culture & Inclusion

Michelline Safi Ngongo Executive Member for Children.

Young People & Families

Una O'Halloran Executive Member for Homes

and Communities

Nurullah Turan Executive Member for Health

and Social Care

Diarmaid Ward Executive Member for Finance.

Planning and Performance

John Woolf Executive Member for

Community Safety

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# SCRUTINY REVIEWS IN PROGRESS

SCRUTINY REVIEWS 2022/23						
COMMITTEE	SID approval	DATE SUBMITTED/DUE TO GO TO EXECUTIVE	RESPONSE TO RECOMMENDATIONS DUE (3 months after submission to Executive)	RESPONSE TO RECOMMENDATIONS SUBMITTED TO EXECUTIVE	12 MONTH REPORT DUE TO ORIGINAL REVIEW COMMITTEE	
Children's Services	<u>08-Sep-22</u>	July 2023 TBC	September / October 2023			
Environment and Regeneration	<u>21-Jul-22</u>	July 2023 TBC	September / October 2023			
Health and Care	<u>04-Oct-22</u>	July 2023 TBC	September / October 2023			
Housing	<u>22-Sep-22</u>	July 2023 TBC	September / October 2023			
Policy and Performance	<u>25-Jul-22</u>	July 2023 TBC	September / October 2023		_	
	COMMITTEE  Children's Services  Environment and Regeneration  Health and Care  Housing	COMMITTEE SID approval  08-Sep-22  Children's Services  Environment and Regeneration  Health and Care  21-Jul-22  Housing	COMMITTEE         SID approval         DATE SUBMITTED/DUE TO GO TO EXECUTIVE           08-Sep-22         July 2023 TBC           Children's Services         July 2023 TBC           Environment and Regeneration         July 2023 TBC           Health and Care         July 2023 TBC           Housing         July 2023 TBC           July 2023 TBC         July 2023 TBC	COMMITTEE         SID approval         DATE SUBMITTED/DUE TO GO TO EXECUTIVE         RESPONSE TO RECOMMENDATIONS DUE (3 months after submission to Executive)           08-Sep-22         July 2023 TBC         September / October 2023           Children's Services         July 2023 TBC         September / October 2023           Environment and Regeneration         July 2023 TBC         September / October 2023           Health and Care         July 2023 TBC         September / October 2023           Housing         July 2023 TBC         September / October 2023           September / October 2023         July 2023 TBC         September / October 2023	COMMITTEE         SID approval         DATE SUBMITTED/DUE TO GO TO EXECUTIVE         RESPONSE TO RECOMMENDATIONS DUE (3 months after submission to Executive)         RESPONSE TO RECOMMENDATIONS DUE (3 months after submission to Executive)           Children's Services         July 2023 TBC         September / October 2023           Environment and Regeneration         July 2023 TBC         September / October 2023           Health and Care         July 2023 TBC         September / October 2023           Housing         July 2023 TBC         September / October 2023           September / October 2023         July 2023 TBC         September / October 2023	

#### SCRUTINY REVIEWS 2021/22

SCRUTINY REVIEW	COMMITTEE	SID approval	DATE SUBMITTED/DUE TO GO TO EXECUTIVE	RESPONSE TO RECOMMENDATIONS DUE (3 months after submission to Executive)	RESPONSE TO RECOMMENDATIONS SUBMITTED TO EXECUTIVE	12 MONTH REPORT DUE TO ORIGINAL REVIEW COMMITTEE
Overview of the Council's 2030 Net Zero Carbon Programme	Environment and Regeneration	Jun-21	21-Apr-22	Sep-22	Mar-23	Mar-24
Waste Management (informal working group)	Environment and Regeneration		This was incorporated into the above report.			
Preparing for the end of PFI2 in 2022	Housing Scrutiny Committee	Jul-21	21-Apr-22	Jul-22	Jul-22	Jul-23
Communal Heating (mini review)	Housing Scrutiny Committee	Jul-21	21-Apr-22	Jul-22	Jul-22	Jul-23
Health Inequalities in the light of the Covid 19 Pandemic	Health and Care Scrutiny Committee	Oct-21	09-Jun-22	Sep-22	TBC	TBC
Special Educational Needs	Children's Services Scrutiny	2021	01-Sep-22	Dec-22	May-23	May-24
Employment, Business and Economy/Financial Effects on Council – COVID (main topic)	Policy and Performance	Jul-21	09-Jun-22	Sep-22	Mar-23	Jan-24
Performance Management and Development (informal working group)	Policy and Performance	Jul-21	09-Jun-22	Sep-22	Mar-23	Mar-24

### Older Outstanding Scrutiny Reviews:

SCRUTINY REVIEW	COMMITTEE	SID approval	DATE SUBMITTED/DUE TO GO TO EXECUTIVE	RESPONSE TO RECOMMENDATIONS DUE (3 months after submission to Executive)	RESPONSE TO RECOMMENDATIONS SUBMITTED TO EXECUTIVE	12 MONTH REPORT DUE TO ORIGINAL REVIEW COMMITTEE
Private Rented Sector (mini review)	Housing Scrutiny Committee	N/A	Nov-20	Feb-21	Jan-22	Dec-22
Adult Paid Carers	Health and Care Scrutiny Committee	N/A	Jul-21	Sep-21	Nov-21	Dec-22
Behavioural Change	Environment and Regeneration	N/A	Feb-21	May-21	Feb-22	To be scheduled in 23- 24 work plan
Covid-19 Recovery	Children's Services	N/A	Jul-21	Oct-21	Mar-22	Nov-22



# **Policy and Performance Scrutiny Committee**

# Scrutiny Committee Response Tracker – May 2023

	Date of meeting	Query raised	Response/ Update
39.	21 February 2023	Corporate Performance Report – turnover of voids  The Committee asked if a new performance measure relating to the turnover time for voids could be included, noting the proposed	Response: Housing Repairs & Corporate Performance This matter falls within the Terms of Reference of the
		new Housing Allocations Policy included a target date of 21 days. It was suggested that this may be an area for the Housing Scrutiny Committee to consider.	Housing Scrutiny Committee. This is under discussion and an update will be provided to a future meeting.
_			Update June 2023:
Page 41.			This is under review for inclusion as a performance indicator for 2023-24.
41	21 February 2023	Monitoring Item – Challenging Inequality Performance Indicators	Response: Community Engagement and Wellbeing
		Further to point 24 above, on the performance indicators relating to the Challenging Inequality programme, a member noted that the service had supplied proposed priority outcomes, rather than performance measures, and asked that this be reviewed and an update be provided.	There was a meeting on this issue on 21 March. It was agreed at the scrutiny meeting that proposed measures would be brought to the next update meeting (Q3) in May.
			Update June 2023:
			Officers provided a verbal update at the May 2023 meeting. It was advised that a further update would be provided to a future meeting. An update will be included in the next quarterly performance report.

		Updates on matters raised at the March 2023	meeting
42.	30 March 2023	Annual Presentation of the Executive Member for Community Safety  It was agreed that the Executive Member would provide an update on new performance measures relating to Community Safety once these were established.  It was requested that the Executive Member provide an update on any changes to local democratic and community oversight structures to a future meeting.	Response: Democratic Services  The Executive Member will be invited to provide an update on these issues to a future meeting.
43. Page 42	30 March 2023	Monitoring Item - Scrutiny Response Tracker  In relation to point 40, on the occupancy of cycle storage, a member welcomed that a digital platform was being developed to simply the management of bike hangars, and appreciated that it was not sensible to implement a performance measure prior to the implementation of the digital platform, however requested a further update on occupancy three months after the new platform was in place. It was noted that this may be a matter for the Environment and Regeneration Scrutiny Committee.	Response: Democratic Services  This matter falls within the Terms of Reference of the Environment and Regeneration Scrutiny Committee. The service has been asked to consider this further and an update will be provided once the new system is in place.
45.	30 March 2023	Monitoring Item – Scrutiny Response Tracker and Work Plan  In relation to point 30, on Complaints Handling, it was requested that the Executive Member for Finance, Planning and Performance and the Chief Executive be invited to the next meeting to provide an update.  In relation to point 34 on Fairer Together Hubs, following the confirmation that the Policy and Performance Scrutiny Committee was the relevant committee for this work, it was agreed to write to officers and the Leader and request an update on this work.	Response: Democratic Services  Unfortunately was not possible to submit these items to the 4 <sup>th</sup> May meeting due to scheduling issues. These will be considered further in developing the 2023-24 work plan. The latest performance data for complaints handling was set out in the Q3 Performance Report.

		It was requested that the Metropolitan Police be invited to attend to provide an update on their response to the Casey Review.	Update June 2023:  An update on Complaints Handling will be submitted to the July 2023 meeting.  The Metropolitan Police will attend the June 2023 meeting.  The Chair is due to meet with the Interim Corporate Director – Community Engagement and Wellbeing, to discuss how the scrutiny committee can best engage with the work of the directorate.
П		Updates on matters raised at the May 2023 n	neeting
Page 43	4 May 2023	CORPORATE PERFORMANCE REPORT - Q3 2022-23  A member asked for further detail on the difference between Fairer Together Hubs and Access Islington Hubs;  It was advised that further detail on agency and interim staff would be reported to a future meeting;  It was requested that an update on the homelessness application backlog to be detailed in a future report, including how much overtime was expected, and if training requirements had been considered.	Officers have confirmed that Fairer Together Hubs and Access Islington Hubs are the same. Language in communications will be updated for clarity.  Updates on agency and interim staff, and on the homelessness application backlog, will be detailed in the next quarterly performance report.

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